

Dear Association Members:

Riverwalk POA is pleased to announce that mobile access passes are now available for our Park. Each lot will be allowed two mobile access passes; however, we will continue to offer physical access cards.

Who does this affect?

Everyone in the community, all homeowners will need to register to gain mobile entry into the amenities. Each phone with a unique email address will count as one pass. If you have more than two mobile devices in your household, you will need to determine who will have the mobile pass on their phone versus having a physical card.

When does this need to be completed by?

Please complete this form as soon as you can. At this time, we have a limited number of passes available and will be issued on a first-come, first-serve basis.

What do I need to do?

Using the QR Code below, complete the waiver form and select submit.

You will need to fill out your Name, Community you live in, Property Address (reminder that there is a limit of two mobile passes per property, Email, Ownership Status, Type of Device to Activate (**select gate device**), Under Device #1 you will enter **MOBILE**, and then complete the remaining fields on the form.



How do I know my information has been updated?

You will receive an email confirming your information has been updated. We may be delayed in responding to your form due to the influx of waivers coming during this POA's registration but once you receive an email response you will need to download the Brivo Mobile Pass app and create a login in, and then you will be set up.

Brivo Mobile Pass

Brivo Systems, LLC

Brivo Mobile Pass - Open doors with your phone



4.3 ★
11K reviews

100K+
Downloads

Everyone

Where can I purchase a physical access card versus mobile entry?

Residents of Riverwalk POA can visit the local SpectrumAM office located at 3000 Research Forest Drive, Suite 200 The Woodlands, TX 77381. Please note that the Woodlands office has relocated and the office on Timberloch Place is not open.

As always, please feel free to contact our community manager, Patty Zagorski, with any questions at contact@spectrumam.com.

Regards,
Riverwalk POA
Board of Directors